

"Knowing that 3E is available around-the-clock is a tremendous relief. Having near-immediate access to 3E's vast expertise and know-how in the event of an incident is critical to our employees' ability to respond quickly and properly, in a manner that reduces risk to members, team members and the surrounding community."

- William Peters,
Assistant VP, Safety &
Regulatory Compliance,
BJ's Wholesale Club



Spills. Injuries. Emergencies.

When an incident occurs, do your employees know how to respond?

Product related chemical spills, releases, exposures and injuries in retail locations can happen anywhere, anytime. Do you have the tools and processes in place to protect your employees, your customers, your business and your brand?

With 3E's Mission Control Call Center, you can mitigate risk by providing your employees with direct access to highly trained EH&S specialists 24-7-365. Our Call Center offers around-the-clock, toll free, live telephone support for incidents ranging from Safety Data Sheet (SDS) requests to chemical spills, exposures and large-scale natural disasters.

For more than 25 years we have supported retailers with incident response and EH&S compliance services, enabling our customers to reduce risk and create a safer, more compliant workplace.

In fact, nine of the top ten U.S. retail companies are long-time 3E customers.

Regulations and Requirements

- Per the Occupational Safety & Health Administration (OSHA) [Hazard Communication Standard \(HCS\)](#) employers with hazardous chemicals in the workplace must develop and implement a written hazard communication program, train employees on hazards and hazard precautions and make SDSs readily available.
- According to the [Occupational Injury and Illness Recording and Reporting Requirements](#) under Code of Federal Regulations (CFR) Title 29 Part 1904, U.S. employers must report work-related injuries, illnesses and fatalities to OSHA within set timeframes.
- For releases of hazardous substances, the U.S. federal government has established [Superfund Reportable Quantities \(RQs\)](#). If a hazardous substance is released to the environment in an amount that equals or exceeds its RQ, the release must be reported to federal authorities, unless certain [reporting exemptions for hazardous substance releases](#) also apply.
- [Section 201 of the Canadian Environmental Protection Act \(CEPA\) 1999](#) requires that, when an environmental emergency occurs for any of the substances on the list established on Schedule 1 under the Environmental Emergency Regulations, any person who owns or has the charge, management or control of the substance immediately before the emergency shall, as soon as possible, notify an enforcement officer or any other person designated pursuant to the Regulations



Incident Response Tools for Retailers

3E can deliver a compliant emergency response, cleanup and waste management solution which can be accessed by your employees via a simple phone call.

- Contact our Call Center for professional guidance on chemical spill management and medical concerns related to a chemical or product exposure
- Ensure retail employees have comprehensive disposal information and support for identifying and classifying hazardous waste (i.e. returned items)
- Leverage 3E's emergency response phone number on SDSs, shipping labels and shipping documents for products
- Provide employees and customers a phone number to call if a spill or release occurs onsite at a store, warehouse or during transport between a distribution center and store
- Leverage end-to-end OSHA incident notification and reporting services for work-related injuries, illnesses and fatalities
- Support store employees and patrons with access to SDSs
- Manage and reconcile federal, state and local reporting requirements for stores in multiple jurisdictions, i.e. hazmat disclosures for business and emergency plans, storage and handling of hazmat, permits, fees and occupancy reporting

Improve Workplace Safety with 3E

- ✓ Live expert assistance around the clock
- ✓ Supported by 3E's database of SDS and global regulatory information—the world's largest
- ✓ Single source provider for global hazardous materials services and information
- ✓ Multi-lingual support—more than 150 languages worldwide
- ✓ Trained hazardous materials specialists available 24-7-365
- ✓ End-to-end incident management
- ✓ All calls recorded and documented
- ✓ All calls answered in our California headquarters

CHOOSE 3E COMPANY

3E Company, a Verisk Analytics business, is a global provider of data and information services which enable companies to improve compliance with EH&S regulations and supply chain obligations through the entire lifecycle of chemicals and products. Whether you are a manufacturer, distributor or corporate user of chemical products, 3E can tailor a program specific to the compliance information and management needs of your organization. For more than 25 years we have led the industry in obtaining and managing content, offering unique insights and solutions that enable customers to reduce cost and risk while improving processes across the enterprise and throughout the supply chain.

Want to learn more?

To improve workplace safety contact 3E at info@3ecompany.com or +1 760.602.8700 / +1 800.360.3220.